

How to donate to Love Cares and the Fundaçion Riocanes

Dear donor,

we are so happy that you want to make a donation to Love Cares in order to support the animal shelter Fundaçion Riocanes in Colombia.

Sending money to Colombia is not always an easy task. Therefore, we have created this guide to help you choose the best method to donate in such way that the shelter and its dogs benefit most from it. (Further information on why this is so complicated can be found at the end of this guide).

Bank Account in the Eurozone

If your bank account is located in the Eurozone, please simply transfer to the following account:

Name: Love Cares - Patricia Petrovsky

Bank: Bank Austria

IBAN: AT881200010020442454

BIC: BKAUATWWXXX

We will take care of the rest and send the money in the most efficient and cost-saving way to the Fundacion Riocanes.

Bank Account in Colombia

Please transfer money directly to the Fundacion Riocanes:

Name: Gloria Sierra cc 22439909

Banco Colombia account 526-000239-18

Bank Account in all other countries

There are a number of international money transfer service companies, such as Western Union, Money Gram, Transferwise. You are free to choose the service provider.

Please make your donation out to:

Receiver: Gloria Sierra Barros

She is the owner of the Shelter "Fundacion Riocanes", which Love Cares supports.

IMPORTANT: Please make sure to send us the transfer tracking number once the transaction is complete. Else, the Fundacion Riocanes will not be able to pick up the money and your donation cannot be used.

We have had good experience with Western Union, therefore we have chosen to provide a step-by-step guide on how to transfer money using Western Union:

Western Union: Step-by-step guide for money transfer:

- 1. Go to https://www.westernunion.com/
- 2. Choose Send Money
- 3. Select Colombia as Receiver's country

Send Money Online



4. Enter the amount you want to donate

Send Money Online

Select your receiver's country:

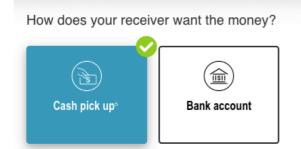
Send to Colombia

Send amount 100.00 USD

Receive amount 299200.00 COP

1.00 USD = 2991.9958 Colombian Peso (COP)2

5. Under "How does your receiver want the money?" choose Cash Pickup

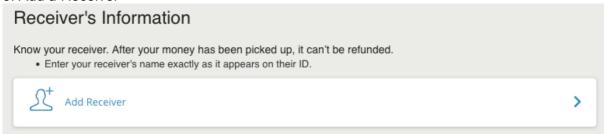


6. Choose your preferred payment method

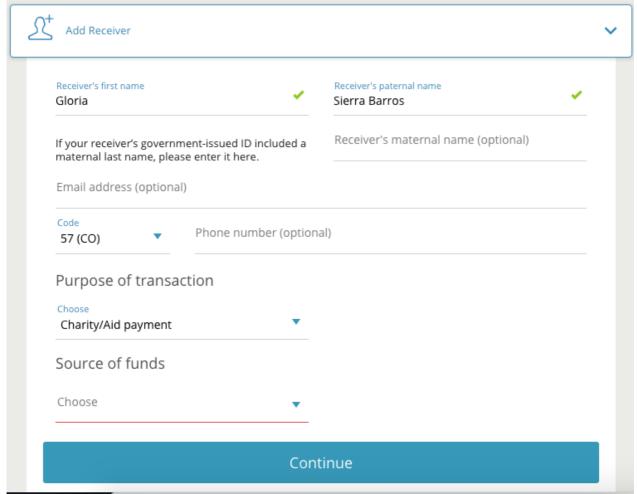
How would you like to pay?31



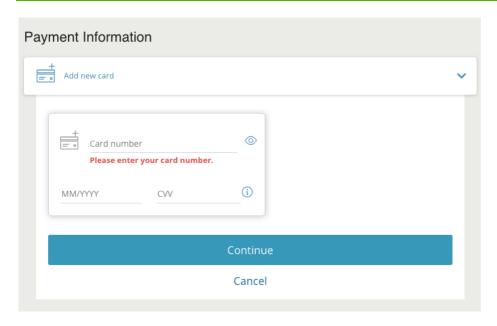
- 7. Click Continue
- 8. Add a Receiver



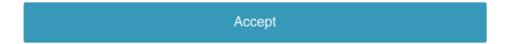
9. Enter **Gloria Sierra Barros** as Receiver (She is the owner of the Shelter "Fundacion Riocanes", which Love Cares supports).



- 10. Click Continue
- 11. Add your payment information

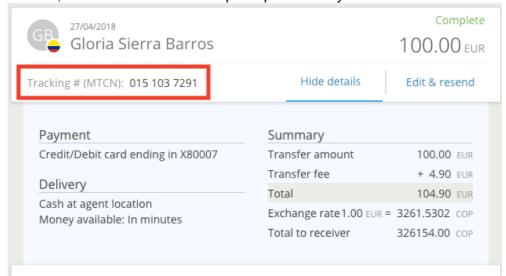


- 12. Click Continue
- 13. You are now able to review the information provided
- 14. Check the box to agree to Western Union Terms of Service and Online privacy statement.
- 15. Click Accept
 - I agree to the Western Union Terms of service and Online privacy statement. I confirm that I'm not sending this transaction on behalf of another person.



IMPORTANT

Once the transaction is completed, please provide us with the Tracking Number. Without this number, Gloria will not be able to pick up the money from Western Union.



Thank you and please know that your help is very much appreciated!

Why does it have to be so complicated?

We are sorry for the inconvenience. Love Cares is a small organization and we are working on improving our processes in order to receive funds more easily.

The main reason why we are providing you with the above options is that transfer fees can get pretty high when sending money to Colombia. We had to learn this lesson ourselves: We transferred money via direct bank transfer from our Austrian bank account to Colombia. When Gloria went to pick up the donation, she only received 50 % of what we sent. The other 50 % were charged for transfer fees. We couldn't believe it! So, we have learnt our lesson and ever since we are using services such as Western Union or Money Gram.

Love Cares and the Fundación Riocanes are possible because of people like you!

Should you have any questions about the money transfer, the shelter, our work, please feel free to contact us.

Best regards,

Love Cares www.lovecaresanimalrescue.org



Gloria and her dogs are so happy about your support!